

Dancezing weekend break Eastbourne August 2025

TERMS & CONDITIONS

1. A reservation is made once a completed and signed booking form and deposit is received by Dancezing.
2. You pay a deposit: When booking this weekend break you become liable for accepting the terms of these conditions of booking and pay the appropriate deposit shown on the booking form. The deposit paid is accepted as the first instalment of charge and is non-refundable.
3. You pay the balance: The final balance must be paid by 15th August 2025. If the balance is not paid by the deadline date, we reserve the right to cancel your holiday and retain your deposit and apply cancellation charges as set in section 4
4. If you cancel your booking: should you be forced to cancel your booking you must do so in writing (by email or post). Cancellation will take effect from the date that written notice is received by us. All such cancellations will be subject to a charge equivalent to a percentage of the total cost, as follows:

More than 90 days - Deposit (non-refundable)
12 - 9 weeks - 50%
8 weeks or less - 100%
Day of departure or later - 100%
5. The price includes: (i) Meals as described and ends with breakfast on the day of departure. (ii) Accommodation as described. (iii) All dance tuition, evening entertainment & associated activities
6. The price does NOT include: (i) Insurance. (ii) Transport costs. (iii) Drinks from the bar or in room services. (iv) Any merchandise (v) Parking
7. We require that all customers take out appropriate dance weekend insurance that covers the entirety of their travel and stay.
8. Special requests & requirements: We will endeavour to meet your special requests / requirements and will liaise with the Hotel on your behalf IF you notify us about them on the booking form (see specific section). If you should decide at some later date that you have any such special requests / requirements, it will be your own responsibility to contact the Hotel directly to make suitable arrangements. You are responsible for informing the hotel of any food intolerances or allergies, disabilities, or any special requirements that you may need. Please mention any food allergies or intolerances to the hotel at least 7 days prior to the start of your holiday.
8. Hotel information: We do not own the hotel, which means we cannot directly control their standards or facilities. However, we have checked the hotel & its facilities and we closely monitor all feedback from guests. We have checked that the hotel complies with regulations and local standards. If you have a problem at the hotel, it is important that you raise this at the time with the hotelier as they are in the best position to resolve your situation. Although we will make every endeavour to supply you with your preferred choice of accommodation, this cannot be guaranteed. Some rooms may have been freshly refurbished, and some may be older however all rooms are in good condition. If you have any complaints regarding your room, you must see hotel reception about possibly changing but this cannot be guaranteed and this is not our responsibility. We will, however, try our best to rectify any problems.
9. Arrival & departures: Rooms will be available from 3pm on the day of your arrival, and you must depart from your room at 11am on the last day of stay.
10. Unreasonable behaviour: For the convenience of our guests, we reserve the right to terminate the event without compensation, where the unreasonable behaviour of a person might impair the enjoyment, comfort or health & safety of other guests and our staff. Definition of unreasonable behaviour is at our discretion.
11. Advertising: The information given in our leaflets, brochures and website about dates, times, itineraries & accommodation have been carefully checked and we believe it is correct at the time of publication. We reserve the right to make changes and where they occur without notice.
12. Injury and death: Without prejudice to your statutory rights in respect of death or personal injury occasioned by an act of negligence by any officer or employee of the company during its business, neither company nor its directors accept responsibility for loss of any nature suffered by you at this event. Nicola Zuaier of Dancezing will not be held responsible for any injuries you may incur during this event. It is you, the customer, who has the responsibility to ensure you are carrying out any activity safely during the event. Make certain that this dance weekend is appropriate to your physical ability. By making this booking you warrant that you are fit and able to attend this event.
13. Commercial Gain: You agree that you shall not approach other guests attending this weekend with a view to encouraging or procuring them to attend any dance function or alternative dance class of whatsoever nature being held by you or your principal.
14. If we cancel your weekend break: We make every endeavour to operate our weekend breaks. If we must cancel your event before the date of departure you will have the choice of taking an alternative weekend break (and where this is at a lower price, we will refund the difference) or withdrawing from the contract and accepting full refund of all monies paid, without interest. We will not pay any compensation or be liable to refund any incidental expenses that you may have incurred as a result of your booking. We may cancel because of unusual and unforeseeable circumstances beyond our control; the consequences of which neither we nor

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our suppliers could avoid, (examples of which are virus outbreaks, war, riots, civil strife, terrorist activities, industrial disputes, natural or nuclear disaster, fire or adverse weather conditions, level or water in rivers, not enough people booked on to the weekend break or other similar events beyond our control)

15. Data protection: in order to process your booking & ensure your booking arrangements run smoothly, the Company need to use the information you provide, such as name, address, dietary requirements etc. This information must be passed on to the relevant suppliers such as accommodation providers etc.

16. Please note that photography or video recording may occur at this event & by attending you consent to such recording media & its release or publication for news, ads, inclusion on social media & websites.

17. Complaints procedure: please let us know immediately if you have a concern for us to try to resolve it at the time. In the case we are not able to do this to your satisfaction please provide a letter detailing the incident within 21 days of your return, for the complaint to be investigated.